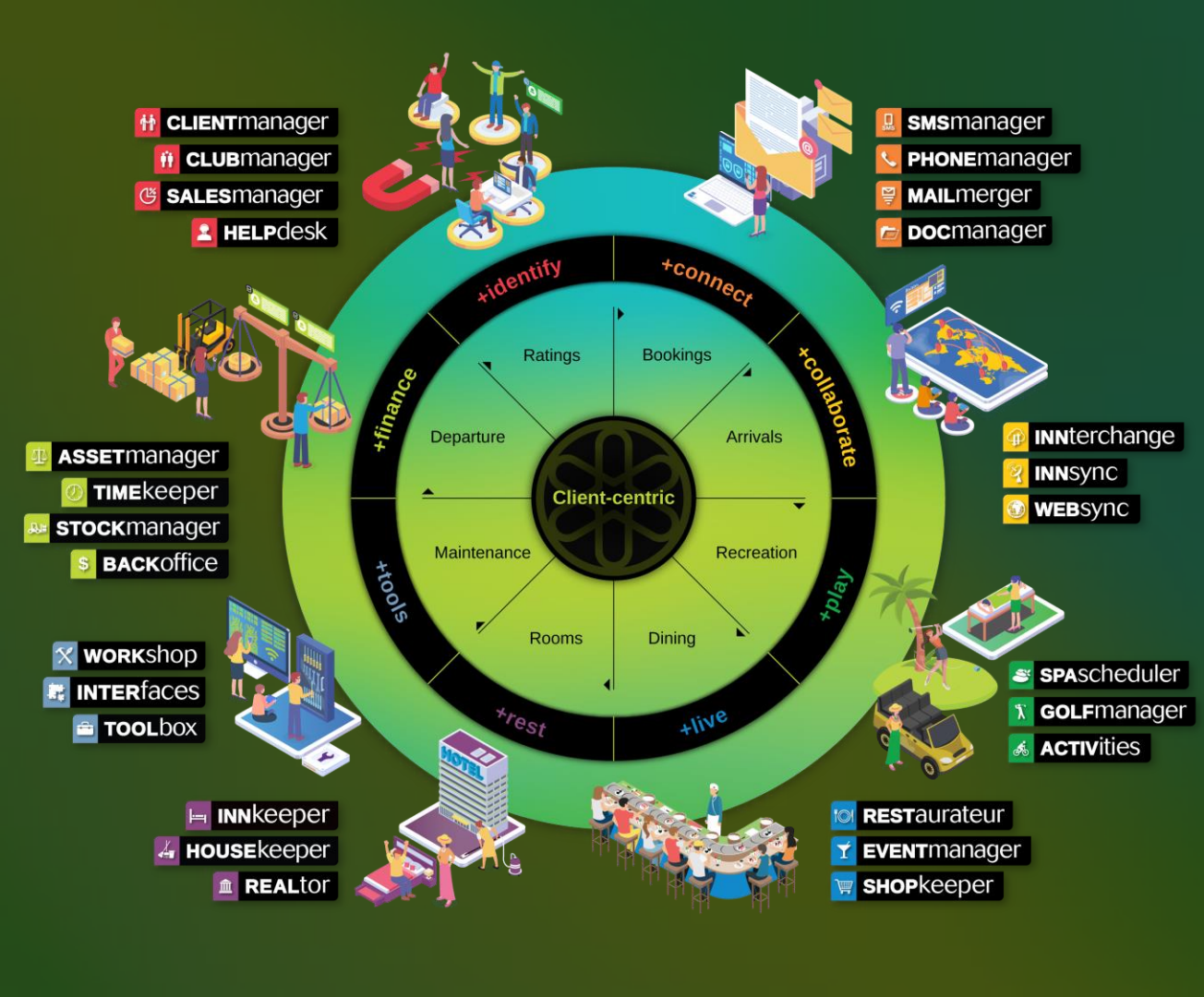
28 June 2023

Preparation and Readiness for Digitization in Tourism and Hospitality

JOHAN MARAIS

Who is CiMSO?

- Integrated Software Solution Suite
- Hotels, Lodges, Resorts, Game Parks, Golf Clubs
- “Turn-key” Solutions
- Development, Distribute, Support
- Focus on Hospitality Industry
- Africa and Asia Theatres



12 Countries

51 Central Reservation Offices

373 Geographic Synchronisers

624 Client Data Platforms with CRM

4,529 Administrative Users

4,746 Point of Sale Users

9,275 Computer Users

104,230 PAX in Beds per Night

CiMSO's Give-Back Strategy

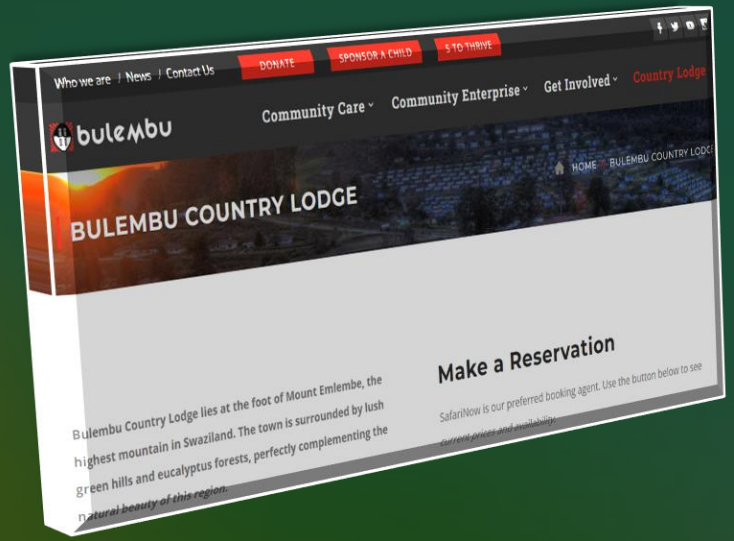
- Donate Software Licenses
- Training and Educational Institutions (Public and Private)
- Government Accredited and Registered
- Registered Non-profit Organizations

AHT (African Hospitality and Tourism)

- Katutura, Windhoek – Namibia
- CiMSO Donated Software Licenses
- Gondwana Collection (certified) provides training
- Include use of Stock and Recipe Management
- Point-of-Sales for bakery sales

Bulembu Country Lodge

- Bulembu – eSwatini (Swaziland)
- Lodge host volunteer groups
- CiMSO donated Software Licenses
- CiMSO Reseller (CSS) provided training and installation
- Experience to local school leavers



NUST (Namibia University of Science and Technology)

- Windhoek - Namibia
- CiMSO donated Software to Hospitality School
- NUST purchased Software for Hotel
- Use Stock Management – upgrade in 2023
- Want latest technology for Hotel & Students

Challenges

- Lecture Training and Certification
- Student Competency and Certification
- Funding for Training
- Funding for LUSA (License Upgrade & Support)
- Updated Hosting (Cloud/On Premise)
- Connecting Students to the Industry

CiMSO

Accreditation Certificate

This is to certify that

George van Zyl

Successfully completed training in

CRM	Client Relations	COM	Communications
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
FRE	Financial Reporting	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	HRE	Reservations
HFO	Front Office	TCE	Event Management
HSK	Housekeeping	ASP	Spa Scheduling
MDB	Database Maintenance		

and is accredited as a

CiMSO ERP Suite Trainer

of the CiMSO software suite Version 4

Jean Francois le Roux
Manager: Operations
22 July 2015

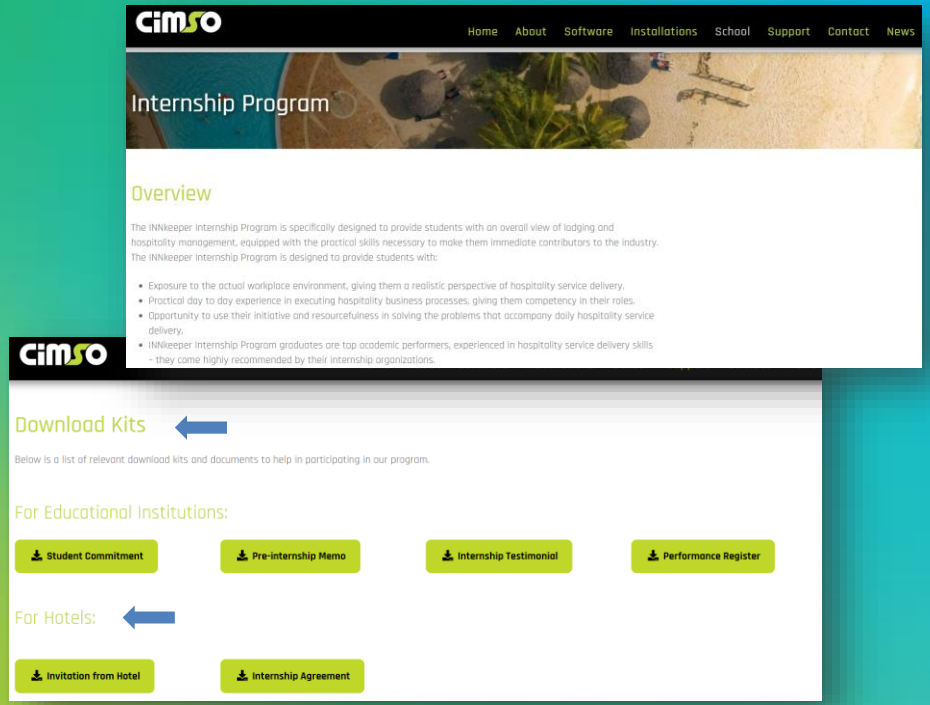
CiMSO
Hospitality & Business Management School

Cheryl le Roux
Product Development Manager
Certificate 1668

CiMSO

Opportunities

- Funding of Institutions (Training & Certification)
- Internship
- Job-board
- Sharing of resources in geography/country
- E-Learning & E-Certification



CIMSO

Thank You

For more Information and News:

cimso.com