The Organizational Resilience Framework

4 Categories **16 Elements**

Leadership

- Leadership strategy
- Vision and Purpose
- Financial Aspects
- Reputational Risk
- Resource Management

People

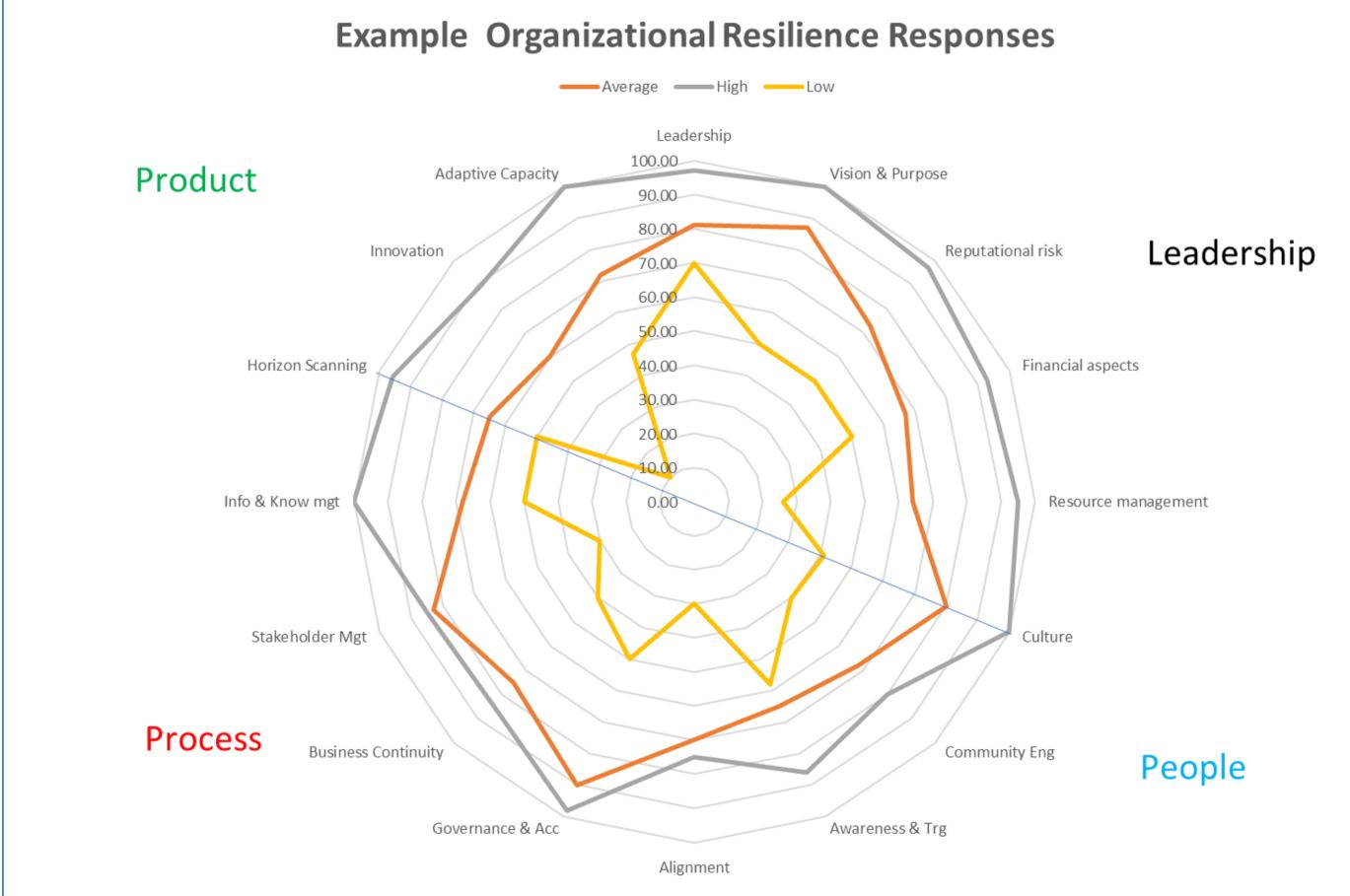
- Culture
- Community engagement
- Awareness and Training
- Alignment

Process

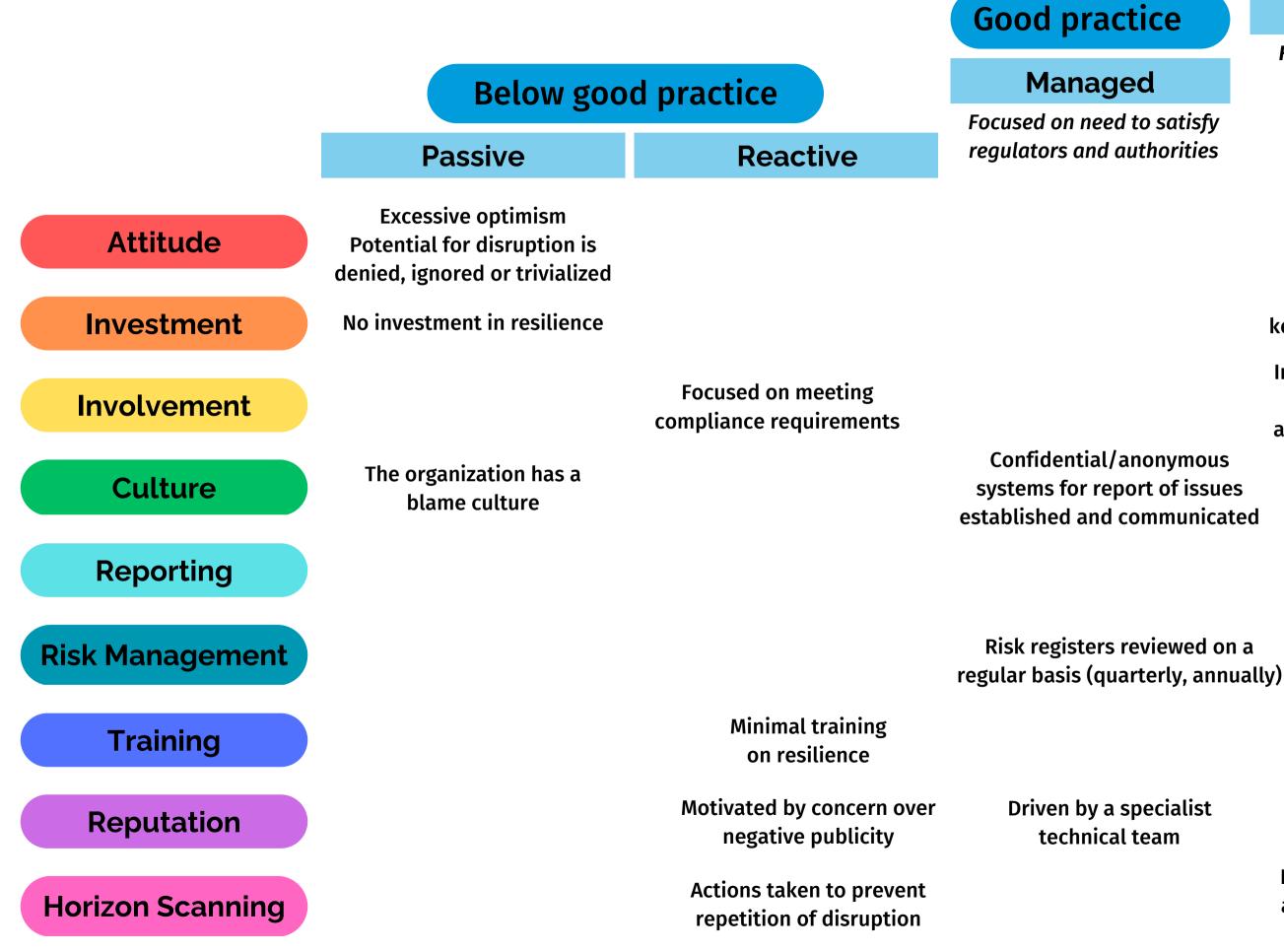
- Governance and Accountability
- Business Continuity
- Stakeholder/supplier management
- Information and Knowledge management

Product

- Horizon Scanning
- Innovation
- Adaptive Capacity



The Organizational Resilience Framework



Leading practice

Adaptive

Generative

Focused on essential outcomes and the impact on students, sponsors, and other stakeholders

Investment is sufficient to keep impact within thresholds Involvement of people at all

levels, with accountability and leadership commitment

Resilience is the way we do business and it always considered in strategic decisions **Broad participation of** employees, functions, stakeholders driving continual improvement, innovation and renewal Resilience is embedded into planning, budgeting, performance management and rewards systems

Proactive continuous scanning and early warning of impeding problems before they occur