

BILT Bridging Event

Stewart Fu

Director of Learning and Development

The Ritz-Carlton, Millenia Singapore

4.0

INDUSTRY 4.0

What are Industry 4.0, the Fourth Industrial Revolution, and 4IR?



McKinsey & Company (2022). *What is industry 4.0 and the Fourth Industrial Revolution?* | McKinsey. [online] [www.mckinsey.com](https://www.mckinsey.com/featured-insights/mckinsey-explainers/what-are-industry-4-0-the-fourth-industrial-revolution-and-4ir). Available at: <https://www.mckinsey.com/featured-insights/mckinsey-explainers/what-are-industry-4-0-the-fourth-industrial-revolution-and-4ir>.

IMPACTS TO HOSPITALITY INDUSTRY

SO WHAT DO I LOOK FOR
IN A YOUNG APPLICANT?

Initiative
Responsible
Inquisitive
Respect
Humility
Resilience

SKILLS TO IMPRESS

IN SUMMARY...